



Solicitation # CJ18012

Attachment T

Wireless Data, Voice and Accessories RFP

Award Category 3 Questionnaire

Category 3 Technical Questionnaire

Turnkey wireless solutions offered by carriers under Legacy Plans that are now part of Category 3 awards under this solicitation will be part of the contracts that result from this solicitation if the carrier has also been awarded under that Category and Sub-category.

For example: MDM products under legacy plans may only be offered under the new Master Agreement if the Offeror is awarded under the MDM subcategory of Category 3 awards.

Please address all of the below questions in your proposal for each sub-category of Category 3 that you wish to be considered for award under Award Category 3.

1 - General information: Please provide a general description of the solution you are offering including:

- a. Product Name
- b. General Application Area (I.e. Attachment V Sub-category)
- c. General capabilities provided
- d. Expected impact on cost/performance/functionality, etc.
- e. Subcontractors/partners involved in delivering service
- f. Does the application that you are proposing have associated End User Licensing Agreements, and if yes, please provide.

2 - Turnkey Wireless Solutions: Offers shall fully describe each turnkey system offered in each subcategory. Each offering will be scored based on the perceived value of the turnkey system offered within the subcategory.

- a. Strength and functionality of operational product as described
- b. Applicability to government needs

- c. Number actual turnkey systems as proposed or similar to proposed system currently in successful use. Provide references
- d. Overall interoperability of turnkey system for government use
- e. Accessories available for turnkey offering
- f. Thoroughness of the vetting process used to select partners
- g. Thoroughness of the process used to test the integration of the components in the solution and ensure the functionality of the overall solution

3 - Description of turnkey system planning, coordination and process: Offers shall describe how they will address the following areas that shall be included in the turnkey package. The description included in the proposal will be scored based on the suitability of the plan to government needs.

- a. Pre-installation coordination
- b. Project coordination
- c. Installation and Testing process
- d. Client Infrastructure and support assessment process
- e. End user Acceptance process
- f. Approach to maintenance and support
- g. Initial and Ongoing Training provided
- h. On-going support and enhancement over the life of the agreement

4 - Service Factors:

- a. Description of related services included in Turnkey Solution
- b. Experience and qualifications of partners and subcontractors
- c. Description of Additional Integration and Consulting Services provided